



Q1. Who is the current provider for Case Aide Services?

R1. The current provider TCR.

Q2. What is the current reimbursement rate for the Case Aide Services?

R2. This is a cost-reimbursement project, which generally varies slightly among vendors.

Q3. Can a provider submit more than one bid?

R3. No, a provider can only submit one bid.

Q4. Can a provider have rates that vary by county or geographical area?

R4. No.

Q5. What is the state allowable rate of reimbursement for mileage?

R5. The current rate is 52.5 but is subject to change.

Q6. Section 4: Proposal Format and instructions - 4.2.5.1.5 Background Checks
"Provide documentation that each employee has had a criminal background check."
What type of documentation is acceptable?

I can make copies of the Criminal Background clearance letters on the current staff or would a listing with date of clearance for each employee be acceptable for documentation?

R6. A listing with date of clearance for each employee would be acceptable for documentation.

Q7. 4.2.5.3.1 Billing Methodology

DHR staff currently bills for all Medicaid Rehabilitative Services - will there be a change in the Medicaid Rehabilitative Services billing?

R7. No.

Q8. Section 1.0 - would the state consider a RFP for specific regions, versus the entire state?

R8. Yes.